



Dear dog owners

A warm welcome

We look forward to welcoming you and your four-legged friend to our hotel.

Enjoy the unique view and the countless walking and hiking trails around the Heidsee. The reception will be happy to help you with a village map or a hiking map. Please note that dogs must be kept on a leash. We wish you and your four-legged friend a wonderful stay and are convinced that you will both be equally delighted with our beautiful holiday destination.

Four-legged friend in the room

If your four-legged friend is alone in the room, please hang the card "Dog alone in room" on the door so that the chambermaid does not enter the room. Dog owners are best to arrange directly with the chambermaid when the room can be put in order.

If your room has a balcony, your four-legged friend is welcome to spend his time there, preferably on a leash. However, please make sure that he does not get involved in a conversation with other members of his species on other balconies while you are away.

We provide a towel for your dog to dry his paws. Please do not place your four-legged friend on the upholstered furniture or on the beds. For additional towels, bowls or other utensils, please contact the reception.

Should your four-legged friend have a mishap in the room, we will make every effort to have it professionally repaired (at a charge). Please contact the reception.

Four-legged friends around the hotel

Dog owners are obliged to clean up their dogs' business. You can get the practical Robidog bags with this or you can help yourself directly to one of the Robidog bins, which you are sure to pass by outside.

Access control

Your four-legged friend is not allowed in the breakfast room due to the open buffet. You are welcome to bring them into the restaurant on a leash. The service staff will be happy to assign you the appropriate table.